

# TERMS AND CONDITIONS

## General

Whilst every effort will be made to adhere to the published timetable, all dates, times and services are subject to amendment or cancellation.

The NNR reserve the right to ask any member of the public to leave the railway if they are behaving in an unacceptable manner.

Children are not allowed to stand on seats or tables.

Under no circumstances will the train be delayed for latecomers. No refunds will be given for missed trains.

## Group Bookings

All bookings are treated as provisional until a completed booking form and deposit has been received. A group ticket will be sent on receipt of the booking form. **It is an offence to travel without a ticket.** The deposit is non refundable although it may be possible to transfer the booking to another date. An administration fee of £5 may be charged.

All damage must be paid for by the person/organisation responsible for booking.

## Schools Bookings

Adults within the following ratios are free:-

Year 1—3 One adult to six children

Year 4—6 One adult to ten children

Adults accompanying children with special requirements on a one to one basis are also free.